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| Gabe KahenDevops engineer with 5+ years of professional experience | 1066 Little Grove CourtLongmont, CO 80503**(516) 287-4771****gabe@gabekahen.com**[**www.gabekahen.com**](http://www.gabekahen.com) |
| EXPERIENCERedeam, Boulder, CO— *Customer Success Engineer*May 2018 - PRESENTWork closely with engineering and customer success teams to coordinate application support for customers & business needs. Utilize Kubernetes microservices, RESTful APIs & Postgres to provide data analytics & debug application issues. Write tools & fix core application bugs (Golang).Tendril, Boulder, CO— *Customer Success Engineer*January 2018 - May 2018Classified inbound customer tickets in JIRA. Wrote support documentation, scripted basic command line and SQL tasks.Voyant, Boulder, CO— *Devops Engineer*October 2016 - January 2018Created and maintained tools for integration and monitoring (such as Jenkins, Slack, Docker, or Sensu) written in Go, Python and Ruby. Planned and organized future application deployments. Worked on migrating existing infrastructure from IaaS cloud to self-hosted cloud infrastructure (Openstack, VMware).Webscale, Boulder, CO— *Linux Support Engineer*June 2014 - September 2016Worked with a small team to support and design scalable, cloud agnostic IaaS + SaaS solutions for e-commerce applications. Managed Services Team, Rochester, NY— *System Administrator*May 2013 - February 2014EDUCATIONRochester Institute of Technology, Rochester, NY —*B.S. Computing Security*2009 - 2013PROJECTSCasaBot — *Slack interface to Casatunes music player*<https://github.com/inteliquent/casabot><https://github.com/inteliquent/casatunes> | SKILLS* Cloud Computing
* Communication
* Configuration Management
* Containerization
* Customer Support
* Linux Engineering
* Networking
* OO Programming
* Software Engineering
* Web applications

PROFESSIONAL ACCOMPLISHMENTS**Developed automation tools** to enable reliable and secure file sharing to distributed application nodes**Designed and implemented Slack workflows** to automate common tasks performed on behalf of Customer Success team**Created a suite of CLI tools** for data entry and inspection through customer & internal APIs**Participated in the design and documentation** of personal, group and inter-team procedures, including workflow management, maintenance tasks and code review**Worked closely with development teams** to provide development tools, maintain CI/CD pipelines, and monitor production infrastructureLANGUAGESGolang, Python, Ruby, Shell |